



STANDARD 4: Perioperative nurses enter into and maintain therapeutic and effective communication with clients/patients, families/whanau, colleagues and peers.

Recommended Practice	Examples in Practice	References
Communication <ul style="list-style-type: none">• Perioperative nurses shall ensure that therapeutic and effective communication is initiated and maintained.	<ul style="list-style-type: none">• Documentation• Written reports• Verbal communication – translation, appropriate level• Interprofessional communication.• Advocacy• Developing therapeutic relationships	Nursing Council of New Zealand Competencies for Nurses ,2007 NCNZ Code of Conduct for Nurses SBAR technique for communication: a situational briefing model. Cambridge, MA, Institute for Healthcare Improvement (2006)
Documentation Refer to Standard 2		
Team Practice <ul style="list-style-type: none">• Refer to Standard 1		
Disaster Planning <ul style="list-style-type: none">• Perioperative nurses should be familiar with the facility and community plan and be able to implement appropriate action in the event of a fire, explosion or earthquake or any other disaster.	<ul style="list-style-type: none">• Health and Safety policies• Evacuation Plan• Contingency Planning• Communication Plan• Evacuation Drills• Regular review of Disaster Planning and Management	PNC Guidance Statement: Disaster Planning and Management.